

**City of Middletown**  
**Central Communications Center**  
*Monthly Call Statistics - 2014 (estimated)*

<b>INCIDENT ACTIVITY</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>AVG</b>	
Middletown Police Dept.	3116	2717	3141	3033	3504	2987	3016	2931	3010	3007	2990	2845	<b>36297</b>	<b>3025</b>	
Portland Police Dept.	405	270	372	326	425	417	345	346	361	375	315	375	<b>4332</b>	<b>361</b>	
Fire Departments (Midd.)	717	612	641	624	571	587	575	587	634	672	639	598	<b>7457</b>	<b>621</b>	
Middletown Fire Dept.	407	326	346	334	312	328	311	310	331	387	318	333	<b>4043</b>	<b>337</b>	
South Fire District	199	196	194	205	179	180	171	186	202	198	227	187	<b>2324</b>	<b>194</b>	
Westfield Fire District	111	90	101	85	80	79	93	91	101	87	94	78	<b>1090</b>	<b>91</b>	
Fire Department (Portland)	78	74	72	77	85	83	74	83	105	67	83	84	<b>965</b>	<b>80</b>	
Ambulance only Calls	144	153	151	123	153	121	108	105	153	122	120	146	<b>1599</b>	<b>133</b>	
<b>TOTAL INCIDENT CASE #'s</b>	<b>4460</b>	<b>3826</b>	<b>4377</b>	<b>4183</b>	<b>4738</b>	<b>4195</b>	<b>4118</b>	<b>4052</b>	<b>4263</b>	<b>4243</b>	<b>4147</b>	<b>4048</b>	<b>50650</b>	<b>4221</b>	
<b>TELEPHONE ACTIVITY</b>	<b>JAN</b>	<b>FEB</b>	<b>MAR</b>	<b>APR</b>	<b>MAY</b>	<b>JUN</b>	<b>JUL</b>	<b>AUG</b>	<b>SEP</b>	<b>OCT</b>	<b>NOV</b>	<b>DEC</b>	<b>Total</b>	<b>AVG</b>	
<b>MIDDLETOWN</b>	1485	1444	1669	1500	1873	1751	1916	1807	1827	1746	1639	1618	<b>20275</b>	<b>1690</b>	
Wireless & wireline originating in Middletown															
<b>PORTLAND</b>	209	199	191	217	237	223	249	231	205	231	196	199	<b>2587</b>	<b>216</b>	
Wireless & wireline originating in Portland															
Transfers to Dispatch from other towns. For Midd & Port.	185	225	190	181	259	249	214	176	181	184	152	153	<b>2349</b>	<b>196</b>	
<b>TOTAL 911 CALLS</b>	1879	1868	2050	1898	2369	2223	2379	2214	2213	2161	1987	1970	<b>25211</b>	<b>2101</b>	
<b>TOTAL ADMIN. CALLS IN</b>	5623	5156	5619	5600	6357	5921	6363	5857	6075	6273	5771	5008	<b>69623</b>	<b>5802</b>	
<b>TOTAL ADMIN. CALLS OUT</b>	2877	2605	2784	2769	3006	2918	2838	2810	2963	3056	2501	2681	<b>33808</b>	<b>2817</b>	
<b>TOTAL PHONE CALLS</b>	<b>10379</b>	<b>9629</b>	<b>10453</b>	<b>10267</b>	<b>11732</b>	<b>11062</b>	<b>11580</b>	<b>10881</b>	<b>11251</b>	<b>11490</b>	<b>10259</b>	<b>9659</b>	<b>128642</b>	<b>10720</b>	
													<b>2013</b>	<b>134,513</b>	<b>12,228</b>
													<b>2012</b>	<b>138,751</b>	<b>11,563</b>
													<b>2011</b>	<b>156,759</b>	<b>14,251</b>
													<b>AVG</b>	<b>143,341</b>	<b>12,680</b>